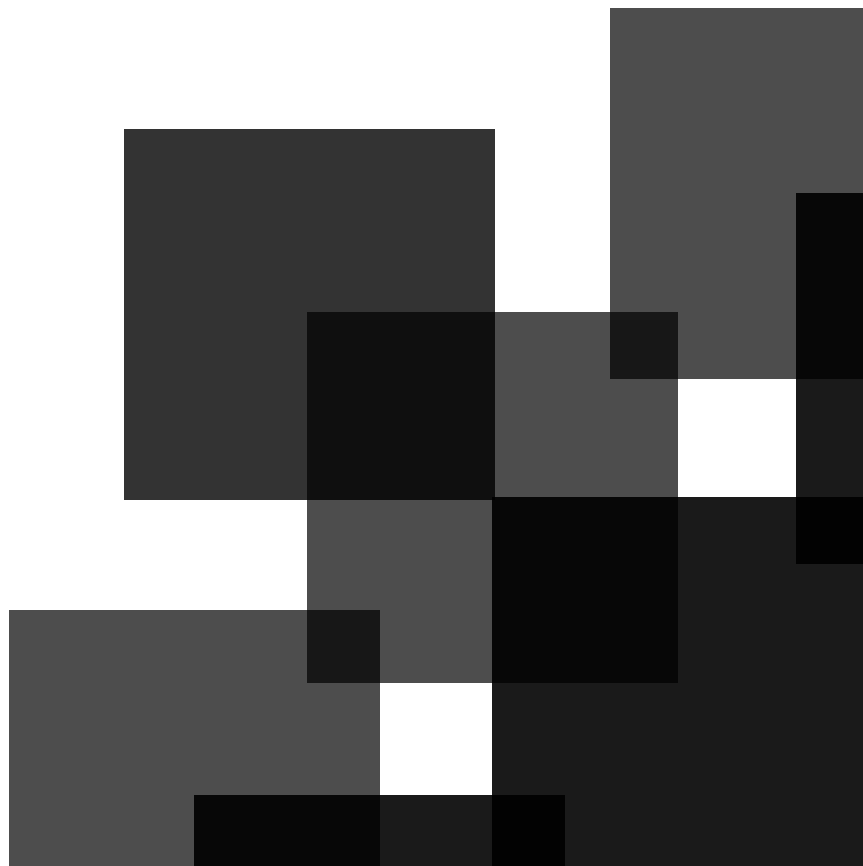


Roca



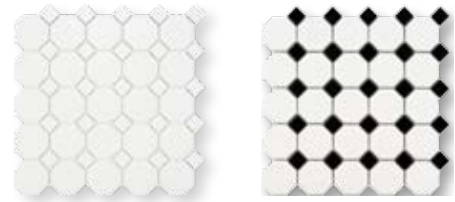
USA 2015 TILE COLLECTION

design - innovation - character - versatility



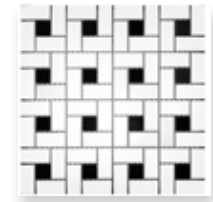


12"x12" Octagonal Mosaic



Snow White Matte UFCC100-12M
Snow White & Black Matte UFCC101-12M

12"x12" Pin Wheel Mosaic



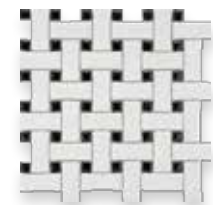
White & Black Matte UFCC106-12M

12"x12" Hexagon Mosaic



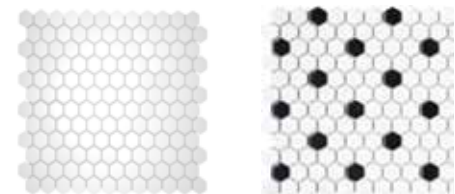
2x2 White Matte UFCC101-12M
2x2 Black Matte UFCC103-12M

12"x12" Basket Weave Mosaic



White & Black Matte UFCC107-12M

12"x12" Hexagon Mosaic



1x1 White Matte UFCC104-12M
1x1 White & Black Matte UFCC105-12M



2"x4" Brick Mosaic

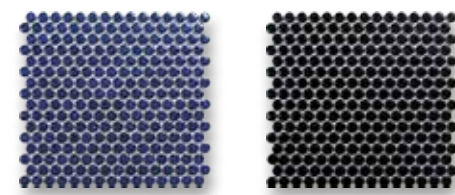


Snow White Bright U072-12M

12"x12" Penny Round Mosaics



White Matte UFCC108-12M
White Bright UFCC109-12M



Cobalt Bright UFCC110-12M
Black Bright UFCC111-12M

12"x12"



Snow White U272CC-12M
White Speckle U300CC-12M
Bone U278CC-12M
Bone Speckle U305CC-12M
Sand U277CC-12M



Tender Grey U261CC-12M
Camel U248CC-12M
Cobalt U726CC-12M
Taupe U289CC-12M
Black U259CC-12M

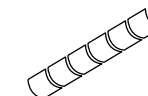
TRIMS



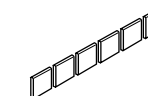
2"x2" Cove Outside Corner



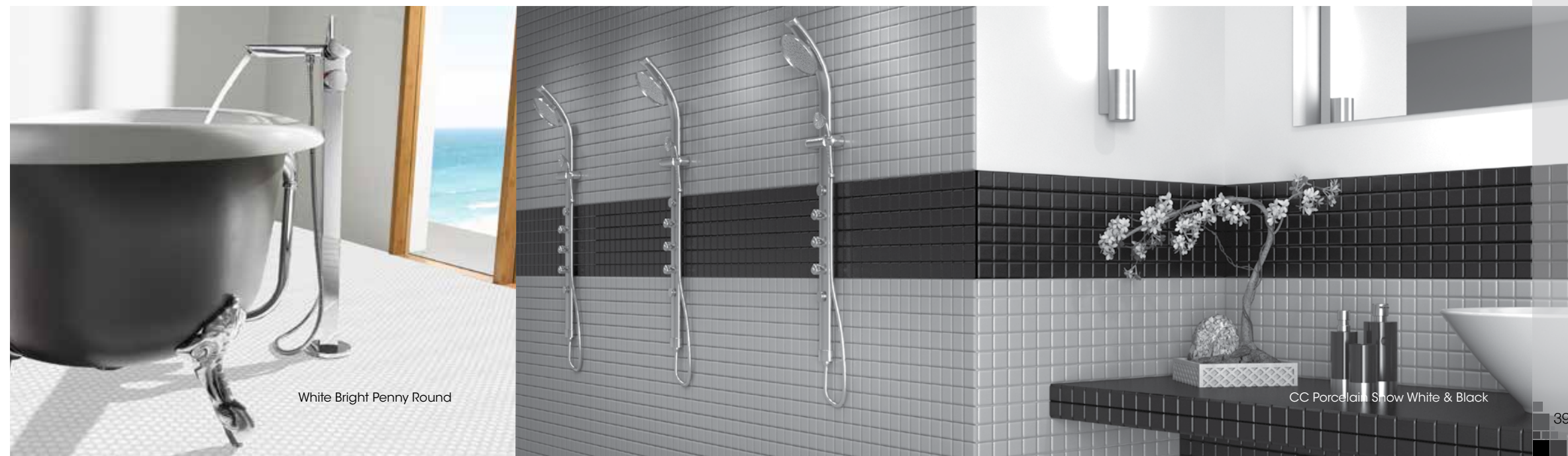
2"x2" Bullnose Corner



2"x12" Cove Base



2"x12" Bullnose



White Bright Penny Round

CC Porcelain, Snow White & Black

COLOR COLLECTION

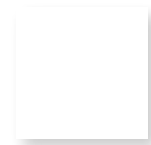


Ceramic Wall

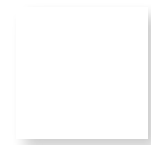
Group 0 - Bright & Matte



White Ice Bright
U081
4 1/2 x 4 1/4, 4 1/2 x 10,
3x6, 6x6, 6x8,
8x10, 6x18



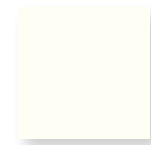
White Ice Matte
U281
41/4x41/4, 41/4x10,
3x6, 6x6, 6x18



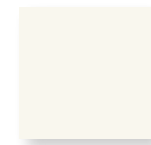
Snow White Bright
U072
41/4x41/4, 41/4x10,
3x6, 6x6, 6x8, 8x10



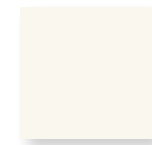
Biscuit Bright
U074
41/4x41/4, 41/4x10,
3x6, 6x6, 6x8,
8x10, 6x18



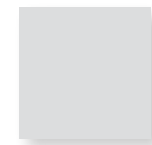
Biscuit Matte
U274
41/4x41/4, 41/4x10,
3x6, 6x6



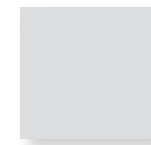
Bone Bright
U078
41/4x41/4, 41/4x10,
3x6, 6x6, 8x10



Bone Matte
U278
41/4x41/4, 3x6,
6x6

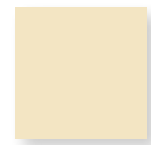


Tender Gray Bright
U761
41/4x41/4, 41/4x10,
3x6, 6x6, 6x18



Tender Gray Matte
U261
41/4x41/4, 41/4x10,
3x6, 6x6

Group 2 - Bright & Matte



Khaki Bright
U740
41/4x41/4, 3x6,
6x6



Fawn Bright
U785
41/4x41/4, 41/4x10,
3x6, 6x6, 6x18



Fawn Matte
U285
41/4x41/4, 41/4x10,
3x6, 6x6



Taupe Bright
U789
41/4x41/4, 41/4x10,
3x6, 6x6, 6x18



Taupe Matte
U289
41/4x41/4, 41/4x10,
3x6, 6x6



Cocoa Bright
U796
41/4x41/4, 41/4x10,
3x6, 6x6, 6x18



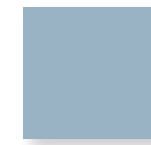
Cocoa Matte
U296
41/4x41/4, 41/4x10,
3x6, 6x6



Camel Bright
U748
41/4x41/4, 3x6,
6x6



Spring Green Bright
U711
41/4x41/4, 3x6,
6x6



Wedgewood Bright
U724
41/4x41/4, 3x6,
6x6

Group 3 - Bright



Yellow Bright
U744
41/4x41/4, 3x6,
6x6



Mustard Bright
U74541/4x41/4, 3x6,
6x6



Tangerine Bright
U738
41/4x41/4, 3x6,
6x6



Terra Cotta Bright
U795
41/4x41/4, 3x6,
6x6



Chartreuse Bright
U712
41/4x41/4, 3x6,
6x6



Kelly Bright
U719
41/4x41/4, 3x6,
6x6



Denim Bright
U721
41/4x41/4, 3x6,
6x6



Cobalt Bright
U726
41/4x41/4, 3x6,
6x6



Dark Gray Bright
U769
41/4x41/4, 3x6,
6x6



Black Bright
U759
41/4x41/4, 41/4x10,
3x6, 6x6, 6x18

Group 4 - Bright



Red Pepper Bright
U739
41/4x41/4, 41/4x10,
3x6, 6x6

Available Trim

SKU #	Description
A106	3/4x6 Quarter Round
ACT06	3/4x6 Quarter Round Beak
AK106	3/4x3/4 In Angle
AT1663	33/4x6 Flat Top Cove Base
A4200	2x6 Radius Cap
AN4200	2x2 Radius Cap Angle
AT8262	21/8x25/8x6 Sink Rail
ATC8262	21/8x25/8 Sink Rail Angle
AT3401	41/4x41/4 Flat Top Cove Base
STCR/L1663	33/4x6 Flat Top Cove Angle
STCR/L3401	41/4x41/4 Flat Top Cove Angle
AT3410	4x6 Round Top Cove Base
ATCR/L3410	4x6 Round Top Cove Angle
AT3610	6x6 Universal Cove Base
ATCR/L3610	6x6 Universal Cove Angle
S4269	2x6 Surface Cap
SN4269	2x2 Surface Cap Angle
S4289	2x8 Surface Cap
S4369	3x6 6" Surface Bullnose
SN4339	3x3 Surface Bullnose Angle
S4449	41/4x41/4 Surface Bullnose
SN4449	41/4x41/4 Surface Bullnose Angle
S4639	3x6 3" Surface Bullnose
S4669	6x6 Surface Bullnose
SN4669	6x6 Surface Bullnose Angle
S43C9	3x121/4 Surface Bullnose

Group	Trim Options
Group 0 Bright & Matte	A106, AN4200, A4200, AT1663, AT3401, AT3410, AT3610, S4269, S4289, S4369, S4449, S4639, S4669, AK106
Group 2 Bright & Matte	ACT06, AT8262, ATC8262, STCR/L1663, STCR/L3401, ATCR/L3410, ATCR/L3610, SN4269, SN4339, SN4449, SN4669
Group 3 Bright	S4369, SN4339, S4639, S4449, SN4449, S4669, SN4669
Group 4 Bright	S4369, SN4339, S4639, S4449, SN4449, S4669, SN4669

COLOR COLLECTION



Ceramic Wall

6"x18" Bright

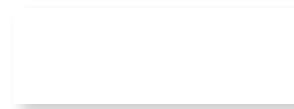


White Ice U081-618 Biscuit U074-618 Tender Gray U761-618 Fawn U785-618



Taupe U789-618 Cocoa U796-618 Black U759-618

6"x18" Matte



White Ice U281-618

4 1/4"x10" Bright

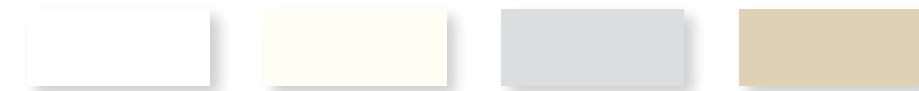


White Ice U081-410 Snow White U072-410 Biscuit U074-410 Bone U078-410 Tender Gray U761-410



Fawn U785-410 Taupe U789-410 Cocoa U796-410 Red Pepper U739-410 Black U759-410

4 1/4"x10" Matte



White Ice U281-410 Biscuit U274-410 Tender Gray U261-410 Fawn U285-410



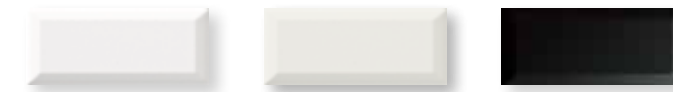
Taupe U289-410 Cocoa U296-410

4 1/4"x16" Bright & Matte



White Ice U081-416 White Ice U281-416

4 1/4"x10" Beveled Bright



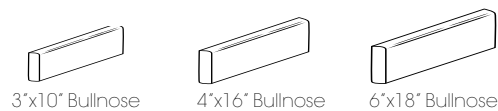
White Ice U081-410-BV Bone U078-410-BV Black U759-410-BV

3"x6" Beveled Bright



White Ice U081-BV Snow White U072-BV Biscuit L110-BV Bone U078-BV Black U759-BV

TRIMS



3"x10" Bullnose 4"x16" Bullnose 6"x18" Bullnose



COLOR COLLECTION

Color & Size Guide

4 1/4 x 4 1/4



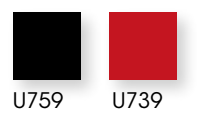
3x6



6x6



4 1/4 x 10



6x18



6x8



8x10



3x6 beveled



4 1/4 x 10 beveled



PACKAGING

SERIES	SIZE	UOM	CARTON			PALLET		
			PCS	SF	LBS	PCS	SF	LB
CARRARA HD	CARRARA HD 13X13 FIELD PORCELAIN	SF	16	19.13	65.23	40	765.38	2,609.28
	CARRARA HD 18X18 FIELD PORCELAIN	SF	10	21.32	74.74	18	383.76	1,345.32
	CARRARA HD 12X12 FIELD CERAMIC	SF	21	20.99	62.81	34	713.65	2,135.57
	CARRARA HD 18X18 FIELD CERAMIC	SF	8	17.44	59.51	26	453.38	1,547.31
	CARRARA HD 12X12 MOSAIC PORC.	SF	11	11.00	26.19	99	1,089.00	2,592.91
	CARRARA HD 4X10 WALL	SF	38	11.25	25.95	78	877.50	2,024.41
	CARRARA HD 9 1/2X13 FIELD WALL	SF	30	25.58	59.73	39	997.44	2,329.47
	CARRARA HD 3X9.5 SBN WALL	PC	36	6.98	14.51	128	892.81	1,857.02
	CARRARA HD 3 3/4X13 BULLNOSE (P)	PC	20	6.75	24.93	90	607.32	2,244.00
	CARRARA HD 3X12 BULLNOSE (C)	PC	25	4.48	17.90	60	269.09	1,074.00
CC BVLD. EDGE	CC BEVELED EDGE 3X6 FIELD	SF	80	10.00	22.56	60	600.00	1,353.60
	CC BEVELED EDGE 4X10 FIELD	SF	38	11.25	29.07	78	877.38	2,267.46
CC MOSAICS	CC MOSAICS 12X12 OCTOGON	PC	11	10.23	26.19	99	1,012.77	2,592.91
	CC MOSAICS 12X12 2" HEXAGON	PC	10	9.70	25.57	99	960.30	2,531.43
	CC MOSAICS 12X12 1" HEXAGON	PC	10	8.50	15.43	99	841.50	1,527.57
	CC MOSAICS 12X12 PENNY ROUND	PC	20	19.35	37.46	54	1,044.90	2,022.84
	CC MOSAICS 12X12 PINWHEEL	PC	10	9.90	19.84	99	980.10	1,964.16
	CC MOSAICS 12X12 BASKET WEAVE	PC	10	9.70	20.94	99	960.30	2,073.06
	CC MOSAICS 12X12 BRICK	PC	11	10.23	26.19	99	1,012.77	2,592.91
	Color Collection 4 1/4x4 1/4 Wall Tile	SF	80	10	27.12	60	600	1,627
Color Collection 6x6 Wall Tile	SF	50	12.5	31	48	600	1,490	
Color Collection 3x6 Wall Tile	SF	80	10	31	60	600	1,490	
Color Collection 6x8 Wall Tile	SF	27	9	20.71	88	792	1,822	
Color Collection 4 1/4x10 Wall Tile	SF	38	11.25	29.11	78	877.37	2,270	
Color Collection 8x10 Wall Tile	SF	20	10.7	26.02	58	620.6	1,509	
Color Collection 6x18 Wall Tile	SF	16	12	31.3	90	1,080.00	2,817	
Color Collection 3x6 Beveled Edge Wall Tile	SF	80	10	26.48	60	600	1,589	
Color Collection 4 1/4x10 Beveled Edge Wall Tile	SF	38	11.25	29.11	78	877.5	2,270	
Color Collection 3/4x6 Quarter Round (A106)	PC	50	1.562	5.35	300	468.75	1,605	
Color Collection 3/4x6 Quarter Round Beak (AC106)	PC	12	0.31	1.3	1200	375	1,332	
Color Collection 3/4x3/4 In Angle (AK106)	PC	10	0.00	1	1200	4.32	1,212	
Color Collection 2x6 Radius Cap (A4200)	PC	100	10.4	25	72	748.8	1,800	
Color Collection 2x2 Radius Cap Angle (AN4200)	PC	12	0.33	1	960	319.96	1,255	
Color Collection 2 1/8x2 5/8x6 Sink Rail (AT8262)	PC	48	8.82	24.76	65	573.3	1,282	
Color Collection 2 1/8x2 5/8 Sink Rail Angle (ATC8262)	PC	8	0.72	2	390	280.17	658	
Color Collection 4 1/4x4 1/4 Flat Top Cove Base (AT3401)	PC	80	10	26.56	78	780	2,071	
Color Collection 4 1/4x4 1/4 Flat Top Cove Angle (STCR/L3401)	PC	12	1.5	4.21	144	216	606	
Color Collection 3/4x6 Flat Top Cove Base (AT1663)	PC	60	8.13	22.2	80	650.4	1,780	
Color Collection 3 3/4x6 Flat Top Cove Angle (STCR/L1663)	PC	6	0.85	2.7	456	385.77	1,233	

SERIES	SIZE	UOM	CARTON			PALLET		
			PCS	SF	LBS	PCS	SF	LB
COLOR COLLECTION	Color Collection 4x6 Round Top Cove Base (AT3410)	PC	60	10	26.56	80	800	2,092
	Color Collection 4x6 Round Top Cove Angle (ATCR/L3410)	PC	6	1	2.6	456	456	1,187
	Color Collection 6x6 Universal Cove Base (AT3610)	PC	40	10	23.56	48	480	1,130
	Color Collection 6x6 Universal Cove Angle (ATCR/L3610)	PC	40	10	30.04	48	480	1,441
	Color Collection 2x6 Surface Cap (S4269)	PC	120	10	27.84	64	640	1,781
	Color Collection 2x2 Surface Cap Angle (SN4269)	PC	18	0.5	1.35	1740	870	2,380
	Color Collection 2x8 Surface Cap (S4289)	PC	60	2.11	18.72	105	221.55	1,966
	Color Collection 3x6 6" Surface Bullnose (S4369)	PC	80	10	27.12	90	900	2,275
	Color Collection 3x3 Surface Bullnose Angle (SN4339)	PC	240	1.25	37.92	720	900	2,174
	Color Collection 4 1/4x4 1/4 Surface Bullnose (S4449)	PC	80	10	26.08	78	780	2,034
	Color Collection 4 1/4x4 1/4 Surface Bullnose Angle (S4449)	PC	12	1.5	5.01	288	432	1,444
	Color Collection 3x6 3" Surface Bullnose (S4639)	PC	80	10	25.28	90	900	2,275
	Color Collection 6x6 Surface Bullnose (S4669)	PC	50	12.5	39.06	75	937.5	2,441
	Color Collection 6x6 Surface Bullnose Angle (SN4669)	PC	6	1.5	4	600	900	2,404
	Color Collection 3x10 Bullnose (S4310)	PC	36	7.5	18.04	99	742.5	1,786
Color Collection 6x18 Bullnose (S4618)	PC	16	12	31.3	90	1,080	2,817	
CC PORCELAIN	CC PORCELAIN 12X12 FIELD	SF	11	10.66	26.19	99	1,055.34	2,592.91
	CC PORCELAIN 2X12 BULLNOSE	PC	66	10.65	26.20	99	1,054.59	2,594.00
	CC PORCELAIN 2X12 COVE	PC	56	9.04	22.23	99	894.80	2,200.97
	CC PORCELAIN 2X2 BULLNOSE CORNER	PC	396	10.65	26.14	99	1,054.59	2,587.46
	CC PORCELAIN 2X2 COVE OUTSIDE CORNER	PC	100	2.69	6.60	99	266.31	653.40
COPPERSTONE	COPPERSTONE 18X18 FIELD	SF	9	20.45	64.64	52	1,063.40	3,361.18
COTO	COTO 18X18 FIELD	SF	9	20.45	64.64	52	1,063.40	3,361.18
DECORATIVE ACCENTS	DECORATIVE ACCENTS 2 1/2X6 VICTORIAN LISTEL	PC	18	1.45	5.74	264	383.62	1,515.89
	DEC. ACCENTS 2 1/2X6 EGGDART & DENTIL LISTELS	PC	20	1.61	13.22	390	629.69	5,155.80
	DECORATIVE ACCENTS 3/4X6 LINER	PC	30	0.94	1.86	432	405.00	920.16
	DECORATIVE ACCENTS 3X6 IVY LISTEL	PC	20	2.37	6.18	200	474.60	1,236.00
	DECORATIVE ACCENTS 7/8X6 ROPE	PC	15	0.55	1.80	432	236.48	777.60
	DECORATIVE ACCENTS 4 1/4X4 1/4 INSERT DIA	PC	30	3.87	7.92	160	619.50	1,267.20
DOWNTOWN	DECORATIVE ACCENTS 8 1/2X8 1/2 MESH DIAMOND	PC	10	5.16	10.36	128	660.80	1,326.08
	DOWNTOWN 32X32 FIELD	SF	2	13.78	68.78	36	496.00	2,476.22

SERIES	SIZE	UOM	CARTON			PALLET		
			PCS	SF	LBS	PCS	SF	LB
VERSAILLES	VERSAILLES 12X12 FIELD	SF	12	12.41	46.30	66	819.26	3,055.54
	VERSAILLES 18X18 FIELD	SF	5	10.66	44.09	66	703.30	2,909.94
	VERSAILLES 12X24 FIELD	SF	7	14.25	56.17	40	569.93	2,246.72
	VERSAILLES 24X24 FIELD	SF	4	15.50	64.37	30	465.00	1,931.16
	VERSAILLES 3X12 BULLNOSE	PC	20	5.34	19.84	140	747.32	2,777.60
	VERSAILLES 12X12 MOSAIC	PC	6	6.21	23.81	60	372.39	1,428.48
	VERSAILLES 4X12 MALLA LINK	PC	15	5.51	21.17	60	330.35	1,269.90
WHITE MARBLE	WHITE MARBLE 13X13 FIELD	SF	16	19.13	65.26	40	765.38	2,610.56
	WHITE MARBLE 18X18 FIELD	SF	10	21.32	74.74	56	1,193.92	4,185.44
	WHITE MARBLE 3X6 FIELD	SF	80	10.00	23.59	90	900.00	2,275.20
	WHITE MARBLE 9 1/2X13 FIELD	SF	30	25.58	59.52	39	997.44	2,321.28
	WHITE MARBLE 3X6 BULLNOSE	PC	80	10.00	23.59	90	900.00	2,275.20
	WHITE MARBLE 3X9.5 SBN	PC	36	6.98	14.54	128	892.81	1,861.63
	WHITE MARBLE 3 3/4X13 BULLNOSE	PC	20	6.75	24.93	90	607.32	2,244.00
YELLOWSTONE	YELLOWSTONE 10X40 FIELD	SF	4	10.70	47.62	48	513.57	2,285.76

PRODUCTS DESIGNED WITH RESPECT FOR THE ENVIRONMENT

At Roca USA Inc., we are fully conscious of the importance of preserving the environment and our future. We are actively developing innovative practices designed to obtain optimum environmental management initiatives.

As proof of our efforts, our facilities have been awarded some of the top certifications in the environmental sector.

- We were the first of the ceramic sector to be granted an Environmental Authorization Integrated (AAI) license.
- We have been recognized with diverse certifications of quality such as ISO 14001 .
- We are unique in the Spanish ceramic sector to have received certifications from EMAS, ECOLABEL and Bureau Veritas of the European Union.
- Our products are recognized and qualify for LEED.

These certifications support our management directives that environmental achievements go beyond what is required by legislation, including strict programs of continuous improvement that are audited periodically.

With respect to the environment, we introduce the new concept GREENTILES. With GREENTILES, Roca USA Inc. communicates to the company and to our customers, our commitment to the environment will continue to be present in all the phases of our processes, from design to production, distribution and life-cycle of the product.

Electing GREENTILES, is to elect the best design and quality ceramics, with total guarantee of preserving nature and protecting the environment.

For more information on GREENTILES, please visit www.greentiles.net.

RETURN AUTHORIZATION AND SHIPMENT CLAIMS

- Requests for credit or correction for errors caused by incorrect order entry or shipment must be submitted in writing and sent via fax or e-mail to the Customer Service Department within 1 month of invoice date.
- Claims as to breakage, shortage or overage in quantity should also be sent in writing to the Customer Service Department no later than 10 business days after delivery. There will be no exceptions to this policy under any condition.
- Any discrepancy should be noted on the bill of lading and verified with a signature from the driver delivering the load.
- Any claims of defects in quality shall be made in writing to the Roca USA Inc. immediately upon discovery.
- The Roca USA Inc. shall be provided samples adequate to test the product claimed to be defective and shall be afforded the opportunity to take its own samples.
- Notification of refused shipments must be communicated to the Roca USA Inc. Customer Service Department within 1 business day in order to process a Return Authorization form and credit the customer's account.
- Distributor may not return any material without first obtaining approval from the Roca USA Inc. through a Return Authorization consent form. The Roca USA Inc. will only accept return of current inventoried product in full cartons and in good, saleable condition. A 20% restocking charge will be applied to any returned materials and customers will be responsible for the freight cost of return.

SHIPPING CLAIMS

- Unless otherwise stated on the bill of lading, the Roca USA Inc. terms of shipment are F.O.B., the warehouse where material is located.
- Once a shipment has left the Roca USA Inc. warehouse, it is responsibility of the consignee.
- When the shipment is picked up at the warehouse, the driver must sign the bill of lading indicating the number of pallets on the shipment. When the shipment arrived at its destination, the customer should ask the person who received it to count the number of pallets. If there is a discrepancy in either pallet count or condition of the material, it must be noted on the bill of lading in the presence of the driver.
- Obvious damage to the shipment must also be noted on the bill of lading. Claims of this nature will not be honored unless noted on the bill of lading.
- All damaged goods must be held for inspection or until the claim is settled. If customer schedules their own carrier, claims for damages on shipments must be filed against the shipping company.

CONTAINER ORDERS

- Transportation for import container shipments is the responsibility of the consignee once they have cleared Customs at the Port of Entry, unless otherwise agreed with the Roca USA Inc..
- When the shipment arrives at its destination, please inspect the contents of the container before signing the bill of lading. Obvious damage must also be noted on the bill of lading in the presence of the driver.
- Any charges incurred after the shipment clears Customs will be the responsibility of the customer. Claims of this nature will not be honored unless noted on the bill of lading.
- Please take pictures before and after unloading pallets for insurance purposes. The Roca USA Inc. will file insurance claims for you if we are notified within 1 week of receipt of the shipment.
- Title for material on Direct Container shipments transferred upon issuance of the bill of lading. Requests for credit or correction for either damages or breakages not made within 10 business days of receipt of shipment will not be allowed. For assistance, contact the Roca USA Inc. Customer Service Department.

QUALITY

The Roca USA Inc. is responsible only for products manufactured and packaged at locations duly authorized by the Roca USA Inc.. The Roca USA Inc. warrants only that the products it sells will at the time of delivery meet the applicable specifications the Roca USA Inc. makes. No other representations or warranties or quality merchantability or fitness for any purpose and none shall be implied by any written or oral statements made by any Roca USA Inc. employee or agent. Any quality claims included but not limited to shade, appearance, caliber or obvious defects must be communicated before the tile is installed. Installation constitutes acceptance. Once installed, the Roca USA Inc. assumes no liability for claims related to product.

LIMITED WARRANTY

The Roca USA Inc. warrants that its First Quality (i.e. Standard Grade) ceramic tile is manufactured according to ANSI A137.1-1988 and meets or exceeds those requirements. The Roca USA Inc. makes no warranty as to the suitability of its tile for a particular installation. The Roca USA Inc. does not warrant that its glazed or unglazed tile will not scratch, chip or show signs of wear. If a tile product shall be determined not to conform to the Roca USA Inc. warranty, the buyer's sole and exclusive remedy shall be replacement of the product with tile of compatible color and shade, as determined by the Roca USA Inc..

Labor and installation charge are expressly excluded from this warranty. The Roca USA Inc. shall not be liable under this warranty for any other damages, costs or expenses including, without limitation, ant incidental or consequential damages. The warranties set forth herein are in lieu of all other warranties expressed or implied. The Roca USA Inc. disclaims all other warranties including implied warranties of merchantability and fitness for a particular purpose. The use of muriatic acid (hydrochloric acid) in removing grout haze will void all warranties.

DAILY MAINTENANCE

To maintain the beauty and elegance of Roca tiles, we advise daily cleaning with conventional methods.

Remove soil with a broom, non-oily dust mop or vacuum. Use a scraper or putty knife to remove any stubborn surface debris. We do not recommend using dust-catching mops with silicone and waxes. The surface must be washed with a neutral soap and the amount of hot water recommended by the manufacturer.

Do not use cleaning products containing wax, brighteners or similar additives, since in time they may leave a waterproof layer on the tile which alters its surface appearance.

We strongly recommend the use of doormats, which must remain clean, in entrances to tiled areas, whether from the street, terrace or garden, to prevent the entry of abrasive elements. We recommend special care in zones close to beaches or construction works, where there is a risk of sand and stones being brought in.

It is advisable to place protections on objects which can mark the tiles if dragged (metal table legs, chairs, etc.) being especially careful with shiny and satin-finished products.

If the tiles cannot be cleaned completely, we provide the following table showing suitable cleaning agents for each type:

TYPE OF STAIN	CLEANING AGENT
Oil, ink, marker pen, tomato, fruit, chocolate, grease	Organic solvents: alcohol, turpentine, acetone Alkaline detergents in liquid or powder form Bicarbonate
Tar, rubber, shoe polish, paint, graffiti, wax, resins, marker pen, nail varnish	Organic solvents: alcohol, turpentine, acetone
Coffee, ice cream, nicotine, wine	Alkaline detergents in liquid or powder form
Lime, cement, beer, metal deposits, soft drinks, fruit juices	Diluted acids: vinegar, hydrochloric acid
Glue, chewing gum, tire or shoe rubber	Organic solvents: alcohol, turpentine, acetone Diluted acids: vinegar, hydrochloric acid
Blood, mercurina, iodine	Oxidant: oxygenated water

All the products shown in the table can easily be found in ordinary household stores and shopping centers.

Special Recommendations for Polished Porcelains:

On some polished surfaces, the presence of an 'oily' film can be observed due to the 'stain-resistant' treatment applied to the surface of the tiles during the manufacturing process. Once all the material has been laid and the remains of the cement and any setting material have been removed, if this film is still visible, we recommend cleaning the surface with dry cleaning products (detergents in powder form) and, once this fine protective film has been eliminated, clean the tiles as indicated above. In extreme lighting conditions, light reflections may occur due to the high degree of brightness and the characteristics of the product.

We recommend cleaning all stains immediately.



Roca | Tile

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